THE CRUCIBLE METHOD · CRITICAL WORK SYSTEM REDESIGN SPRINT

Seven pillars. One engine. Defensible findings.

INPUT — CRUCIBLE SCAN (STAGE 1)
Scan findings scope which pillars run — or any pillar runs as a standalone engagement

YOUR SEVEN PILLARS

01 Demand & Capacity
Right people, right place, right time

02 Recovery & Scheduling
Arriving recovered, sustaining performance

03 Task & Role Design
Work designed to be done safely and well

04 Environment & Equipment
Conditions and tools that support performance

05 Decision Architecture
Conditions for good decisions under pressure

06 Leadership Capability
Leaders managing performance, fatigue, risk

07 System Learning
Capture what goes wrong, actually change

THE DELIVERY ENGINE

EVERY PILLAR, SAME PROCESS

01 Read the Knowledge Reference

02 Agree scope in writing

03 Collect the data

04 Interview workers and leaders

05 Analyse — evidence first

06 Draft the client outputs

07 Present findings — data first

08 Finalise and hand over

PER-PILLAR OUTPUTS

Summary Dashboard
One page for your executive — pillar score, headline finding, key metrics, top four recommendations.

Findings & Recommendations
The full report — every finding backed by data, quotes or documents; recommendations owned and actionable.

Pillar Score
A defensible, evidence-backed score per pillar — the number that builds the capstone heat map below.

CAPSTONE
Pillar scores build the heat map · Executive Briefing to your leadership

Evidence base to scope the Build (Stage 3)

Five documents behind every pillar: Knowledge Reference · Client Explainer · Delivery Template · Dashboard · Findings.